

JMLS Library User Survey 2009		
Category of User		
Answer Options	Response Frequency	Response Count
Student	94.1%	398
Faculty Member	1.4%	6
Staff	3.5%	15
Alumni	0.9%	4
CBA member	0.0%	0
Other (please specify)		3
<i>answered question</i>		423
<i>skipped question</i>		0

JMLS Library User Survey 2009		
Are you a		
Answer Options	Response Frequency	Response Count
Day student	77.6%	298
Evening student	22.4%	86
Other (please specify)		9
<i>answered question</i>		384
<i>skipped question</i>		39

JMLS Library User Survey 2009		
Are you currently enrolled		
Answer Options	Response Frequency	Response Count
Full time	78.3%	303
Part time	21.7%	84
<i>answered question</i>		387
<i>skipped question</i>		36

JMLS Library User Survey 2009		
What year and/or program are you enrolled in?		
Answer Options	Response Frequency	Response Count

JD (1L)	40.8%	157
JD (2L)	32.7%	126
JD (3L)	22.9%	88
LLM	5.2%	20
MS	0.5%	2
Other (please specify)		4
<i>answered question</i>		385
<i>skipped question</i>		38

JMLS Library User Survey 2009		
Which of these activities do you participate in?		
Answer Options	Response Frequency	Response Count
Moot court/trial advocacy	49.2%	63
Journal/law review	39.8%	51
Research assistant	50.0%	64
Other (please specify)		38
<i>answered question</i>		128
<i>skipped question</i>		295

JMLS Library User Survey 2009		
Do you have a library card for the Chicago Public Library (any resident of the greater Chicago area can get one)?		
Answer Options	Response Frequency	Response Count
Yes	34.4%	134
No	63.2%	246
Unsure	2.3%	9
<i>answered question</i>		389
<i>skipped question</i>		34

JMLS Library User Survey 2009		
How often do you visit the JMLS Library in person?		
Answer Options	Response Frequency	Response Count
Daily	40.1%	162
Several times a week	37.9%	153
Once a week	13.6%	55
Once a month	5.0%	20
Only during finals	1.5%	6

Never	2.0%	8
Comments		13
<i>answered question</i>		404
<i>skipped question</i>		19

JMLS Library User Survey 2009		
What do you do when you visit the library in person? Check all that apply.		
Answer Options	Response Frequency	Response Count
Study	89.5%	358
Use library materials	52.8%	211
Get help	20.8%	83
Use computers/print	78.0%	312
Other (please specify)	3.0%	12
<i>answered question</i>		400
<i>skipped question</i>		23

JMLS Library User Survey 2009		
How do you find materials in the JMLS Library?		
Answer Options	Response Frequency	Response Count
Ask a library staff member	66.7%	260
Ask a friend	20.3%	79
Look in the library's online catalog	67.2%	262
Browse the shelves	28.7%	112
Recommendation of professor	19.2%	75
Other (please specify)	2.8%	11
<i>answered question</i>		390
<i>skipped question</i>		33

JMLS Library User Survey 2009	
What classes or training sessions would you like the library to offer?	
Answer Options	Response Count
	85
<i>answered question</i>	85
<i>skipped question</i>	338

JMLS Library User Survey 2009		
Where do you like to study or sit in the library?		
Answer Options	Response Frequency	Response Count
Carrel	69.0%	278
Table	51.6%	208
Lounge chair	18.1%	73
Computer workstation	25.3%	102
Study room	25.6%	103
Don't use the library	3.5%	14
Other (please specify)	0.2%	1
		7
<i>answered question</i>		403
<i>skipped question</i>		20

JMLS Library User Survey 2009		
Which floor(s) do you prefer for studying?		
Answer Options	Response Frequency	Response Count
6	22.8%	91
6M	12.0%	48
7	16.5%	66
7M	5.8%	23
8	26.0%	104
9	35.3%	141
10	42.0%	168
None/Don't use	4.8%	19
Other/Comments		11
<i>answered question</i>		400
<i>skipped question</i>		23

JMLS Library User Survey 2009		
Do you ever reserve or use one of our 7 group study rooms?		
Answer Options	Response Frequency	Response Count
Yes	56.9%	222
No	43.1%	168
Other (please specify)		8
<i>answered question</i>		390

JMLS Library User Survey 2009

Do you use the desktop computers on these floors?

Answer Options	Response Frequency	Response Count
6	70.5%	280
6M	12.3%	49
10	23.2%	92
11	3.5%	14
None/Don't use	22.4%	89
Comments		11
<i>answered question</i>		397
<i>skipped question</i>		26

JMLS Library User Survey 2009

How often do you use the JMLS Library web page?

Answer Options	Response Frequency	Response Count
More than once per day	7.0%	28
2-7 times per week	18.0%	72
Once per week or less	35.4%	142
Once per month or less	30.4%	122
Never	9.2%	37
Comments:		11
<i>answered question</i>		401
<i>skipped question</i>		22

JMLS Library User Survey 2009

What resources do you access from the JMLS Library web page? Check all that apply.

Answer Options	Response Frequency	Response Count
Library catalog	62.3%	235
Electronic journals	27.9%	105
RIA Checkpoint	3.2%	12
Internet research links	17.0%	64
Journal indexes	9.0%	34
Electronic sample exams	43.5%	164
General library information	28.9%	109

IICLE Smartbooks	17.0%	64
Interlibrary loan	3.2%	12
CALI Lessons	33.7%	127
BNA Library	4.5%	17
Complete A-Z journal list	6.9%	26
FirstSearch	6.1%	23
Hein Online	18.6%	70
None	9.3%	35
Other (please specify)	3.2%	12
<i>answered question</i>		377
<i>skipped question</i>		46

JMLS Library User Survey 2009		
How often do you access our electronic resources from off campus?		
Answer Options	Response Frequency	Response Count
More than once per day	3.8%	15
2-7 times per week	17.4%	69
Once per week or less	28.8%	114
Once per month or less	30.3%	120
Never	19.7%	78
Comments		4
<i>answered question</i>		396
<i>skipped question</i>		27

JMLS Library User Survey 2009		
Have you ever used the library's email reference address (library@jmls.edu) to ask a question or get help?		
Answer Options	Response Frequency	Response Count
Yes	4.8%	19
No	95.2%	379
Comments		15
<i>answered question</i>		398
<i>skipped question</i>		25

JMLS Library User Survey 2009							
How satisfied are you with the facilities at the JMLS Library? If unsatisfied with any facilities, please let us know details in the comments box.							
Answer Options	Satisfied	Somewhat satisfied	No opinion	Somewhat unsatisfied	Unsatisfied	Not sure/Don't use	Response Count

Library hours	150	97	24	55	59	7	392
Temperature	98	127	33	72	50	7	387
Lighting	178	116	27	46	18	6	391
Seating/tables	133	172	26	36	17	8	392
Noise level	100	143	42	64	34	10	393
Group study rooms	101	105	64	33	16	72	391
Microfiche reader/printer	36	28	150	6	2	167	389
Desktop computers	201	116	27	8	7	34	393
Copiers	135	129	38	40	14	38	394
Digital scanners	45	23	136	12	9	165	390
Electrical outlets	150	112	37	43	22	25	389
Comments							159
<i>answered question</i>							396
<i>skipped question</i>							27

JMLS Library User Survey 2009							
How satisfied are you with the services offered by the JMLS Library? If unsatisfied with any services, please let us know details in the comments box.							
Answer Options	Satisfied	Somewhat satisfied	No opinion	Somewhat unsatisfied	Unsatisfied	Not sure/Don't use	Response Count
Service provided at reference desk	201	86	52	8	9	35	391
Service provided at circulation desk	188	106	40	20	13	26	393
Research assistance	162	87	75	8	5	54	391
Availability of materials you want	179	121	46	22	9	19	396
Interlibrary loan (getting)	64	35	137	10	1	146	393

materials for you from other libraries)								
Comments							57	
							<i>answered question</i>	396
							<i>skipped question</i>	27

JMLS Library User Survey 2009		
What kind of resources would you like the library to have more of? Check all that apply.		
Answer Options	Response Frequency	Response Count
Books	27.2%	88
Paper law journals/reviews	18.3%	59
Electronic journals	22.6%	73
Looseleaf services	7.4%	24
Electronic research databases	30.7%	99
Popular DVDs	38.7%	125
Popular magazines	24.8%	80
Audiobooks	19.8%	64
Popular books	30.7%	99
Study materials	67.5%	218
Other (please specify)	6.8%	22
<i>answered question</i>		323
<i>skipped question</i>		100

JMLS Library User Survey 2009	
Please list any specific materials you would like us to get	
Answer Options	Response Count
	41
<i>answered question</i>	41
<i>skipped question</i>	382

JMLS Library User Survey 2009		
Have you used the recordings of classes available on DVD?		
Answer Options	Response Frequency	Response Count
Often	2.8%	11

Sometimes	21.7%	84
Never	75.5%	292
Comments		25
<i>answered question</i>		387
<i>skipped question</i>		36

JMLS Library User Survey 2009		
Do you prefer to have recordings of classes available on DVD or via the Web?		
Answer Options	Response Frequency	Response Count
DVD	3.1%	12
Web	45.8%	176
Both	35.4%	136
Do not use	15.6%	60
Comments		14
<i>answered question</i>		384

JMLS Library User Survey 2009				
The library is considering introducing a variety of new services. If implemented, how useful might you find these services?				
Answer Options	Useful	Not sure	Useless	Response Count
Live online reference assistance (IM or chat)	246	117	18	381
Library blog	75	194	111	380
Podcasts of library research lectures	184	145	50	379
Electronic library newsletter	135	166	77	378
Emailed new book list	186	126	65	377
Emailed new DVD list	193	126	60	379
Do you have other ideas for new services we could offer? If so, list them here.				30
<i>answered question</i>				385
<i>skipped question</i>				38