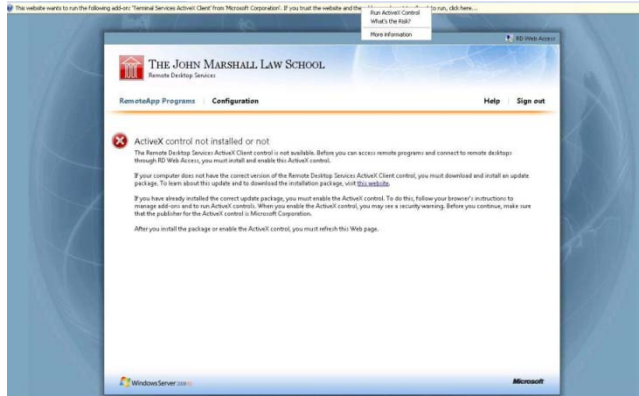


## Internet Explorer User

1. If you see yellow bar at the top, please right click on it and click Install ActiveX Control. If you don't see that, then goto step 4



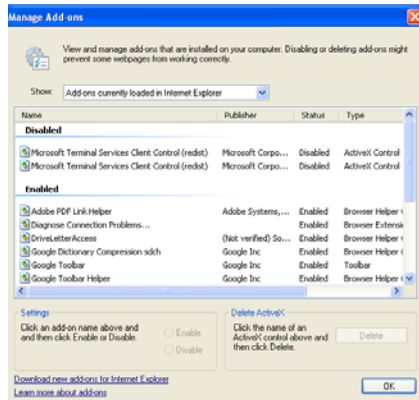
2. Click on Run in next window



3. Refresh the page and you will be able to see all the programs.
4. If you don't see the yellow bar, make sure that The ActiveX is not disabled on your computer. You can check it by the following steps
  - a. Click on Tool..Manage Add-ons..Enable or Disable Add-ons.



- b. If you see Microsoft Terminal Service ActiceX disabled(as shown in the window), Enable it under Settings (the right bottom corner of the screen)



If you didn't find the ActiveX under Manage Addon, then Please contact Helpdesk.